## Self appraisal report for Year (2020-21)

Ministry Name: Ministry of Information & Broadcasting

**Department Name:** 

**Public Authority Name: Publication Division** 

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks
1	Organisation and Function				
1.1	Particulars of its organisation, functions and duties [Section 4(1)(b)(i)]				
1.1.1	Name and address of the Organization	Fully Met	1.28	1.28	https://www.publicationsdivisi on.nic.in/
1.1.2	Head of the organization	Fully Met	1.28	1.28	https://www.publicationsdivisi on.nic.in/index.php?route=pa ge/contact_us
1.1.3	Vision, Mission and Key objectives	Fully Met	1.28	1.28	https://www.publicationsdivisi on.nic.in/index.php?route=pa ge/charter
1.1.4	Function and duties	Fully Met	1.28	1.28	https://www.publicationsdivisi on.nic.in/index.php?route=pa ge/about_us&page_id=8
1.1.5	Organization Chart	Fully Met	1.28	1.28	https://www.publicationsdivisi on.nic.in/index.php?route=pa ge/about_us&page_id=8
1.1.6	Any other details-the genesis, inception, formation of the department and the HoDs from time to time as well as the committees/ Commissions constituted from time to time have been dealt	Not Applica	ble0	0	empty
1.2	Power and duties of its officers and employees[Section 4(1) (b)(ii)]				
1.2.1	Powers and duties of officers (administrative, financial and judicial)	Fully Met	1.54	1.54	https://www.publicationsdivisi on.nic.in/index.php?route=pa ge/ofc_orders&tag=see_all
1.2.2	Power and duties of other employees	Fully Met	1.54	1.54	https://www.publicationsdivisi

Sr.S.10	Details of disclosure	Category	Marks	Obtained Mark	Remarks
100				Mark	on.nic.in/index.php?route=pa ge/ofc_orders&tag=see_all
1.2.3	Rules/ orders under which powers and duty are derived and	Fully Met	1.54	1.54	https://www.publicationsdivisi on.nic.in/system/storage/uplo ad/openings_directory/Deleg ation_of_Financial_Powers_ hi.pdf
1.2.4	Exercised	Fully Met	1.54	1.54	https://www.publicationsdivisi on.nic.in/index.php?route=pa ge/ofc_orders&tag=see all
1.2.5	Work allocation	Fully Met	1.54	1.54	https://www.publicationsdivisi on.nic.in/index.php?route=pa ge/ofc_orders&tag=see all
1.3	Procedure followed in decision making process [Section 4(1)(b)	\/iii\1			ge/oic_oidersatag=see_all
1.3.1	Process of decision making Identify key decision making points	Fully Met	1.54	1.54	https://www.publicationsdivisi on.nic.in/index.php?route=pa ge/businesspolicy https://ww w.publicationsdivision.nic.in/i ndex.php?route=information/ information&information_id= 21
1.3.2	Final decision making authority	Fully Met	1.54	1.54	The HoD is the final authority in all matters.
1.3.3	Related provisions, acts, rules etc.	Fully Met	1.54		https://www.publicationsdivisi on.nic.in/system/storage/uplo ad/openings_directory/Deleg ation_of_Financial_Powers_ hi.pdf
1.3.4	Time limit for taking a decisions, if any	Fully Met	1.54	1.54	https://www.publicationsdivisi on.nic.in/index.php?route=pa ge/businesspolicy https://ww w.publicationsdivision.nic.in/i

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	Dotails of disclosure	Category	Marks	Obtained Mark	Remarks
1.3.5	Channel of supervision and account 199				ndex.php?route=information/ information&information_id= 21
	Channel of supervision and accountability	Fully Met	1.54	1.54	The HoD is the final authority in all matters.
1.4	Norms for discharge of functions[Section 4(1)(b)(iv)]				in an matters.
1.4.1	Nature of functions/ services offered	Fully Met	1.54	1.54	https://www.publicationsdivisi on.nic.in/index.php?route=pa ge/charter
1.4.2	Norms/ standards for functions/ service delivery	Fully Met	1.54	1.54	https://www.publicationsdivisi on.nic.in/index.php?route=pa ge/charter
1.4.4	Process by which these services can be accessed	Fully Met	1.54	1.54	https://www.publicationsdivisi on.nic.in/index.php?route=co mmon/home#
1.4.5	Time-limit for achieving the targets	Not Met	1.54		empty
	Process of redress of grievances	Fully Met	1.54	1.54	https://www.publicationsdivisi on.nic.in/index.php?route=ac count/grievance
1.5	Rules, regulations, instructions manual and records for discha	arging functions[Se	ection 4(1)	(b)(v)1	ocaringricvance
1.5.1	The and nature of the record/ manual /instruction.	Fully Met	1.92	1.92	https://www.publicationsdivisi on.nic.in/index.php?route=pa ge/businesspolicy https://ww w.publicationsdivision.nic.in/ system/storage/upload/openi ngs_directory/Delegation_of _Financial_Powers_hi.pdf
1.5.2	List of Rules, regulations, instructions manuals and records.	Fully Met	1.92		https://www.publicationsdivision.nic.in/index.php?route=page/businesspolicy
.5.3	Acts/ Rules manuals etc.	Fully Met	1.92	1.92 H	nttps://www.publicationsdivision.nic.in/system/storage/uplo

Sr 10	Details of disclosure	Category	Marks	Obtained Mark	Remarks
1.5.4	Tronoformalia				ad/openings_directory/Delegation_of_Financial_Powers_hi.pdf
	Transfer policy and transfer orders	Fully Met	1.92	1.92	https://www.publicationsdivison.nic.in/index.php?route=pa
1.6	Categories of documents held by the authority under its cont	rollSection 4/1)/h)	(vi)1		ge/ofc_orders&tag=see_all
1.6.1	Categories of documents	Fully Met	3.85	3.85	https://www.publicationsdivis on.nic.in/index.php?route=co mmon/home
	Custodian of documents/categories	Fully Met	3.85	3.85	RELEVANT SECTIONS HAVE THE REQUISITE
1.7	Boards, Councils, Committees and other Bodies constituted a	s part of the Dublic	Authorit	. 10 11	DOCUMENTS.
1.7.1	The state of the s	Fully Met	0.96	0.96	https://www.publicationsdivision.nic.in/index.php?route=page/ofc_orders&tag=see_all
1.7.2	Composition	Fully Met	0.96	0.96	https://www.publicationsdivisi on.nic.in/index.php?route=pa
1.7.3	Dates from which constituted	Fully Met	0.96	0.96	ge/ofc_orders&tag=see_all
1.7.4	Term/ Tenure	Fully Met	0.96	The second secon	IN TH YEAR 2020
1.7.5	Powers and functions	Fully Met	0.96	0.96	EVERY YEAR https://www.publicationsdivisi on.nic.in/index.php?route=pa
1.7.6	Whether their meetings are open to the public?	Not Met	0.96		ge/businesspolicy
1.7.7	Whether the minutes of the meetings are open to the public?	Not Applicat			empty
1.7.8	Place where the minutes if open to the public are available?	Not Met	0.96	12	empty
1.8	Directory of officers and employees[Section 4(1) (b) (ix)]	, , , , , , , , , , , , , , , , , , ,	0.30		empty
1.8.1	Name and designation	Fully Met	3.85	(	nttps://www.publicationsdivisi on.nic.in/index.php?route=pa ge/contact us

Sr. 10	Details of disclosure				7.2
		Category	Marks	Obtained Mark	Remarks
1.8.2	Telephone , fax and email ID	Fully Met	3.85	3.85	https://www.publicationsdivisi on.nic.in/index.php?route=pa ge/contact us
1.9	Monthly Remuneration received by officers & employees including	system of cor	nneneati	on[Cootion	4(1) (b) (c)
1.9.1	List of employees with Gross monthly remuneration	Fully Met	3.85	3.85	4(1) (b) (x)] https://www.publicationsdivisi on.nic.in/index.php?route=su omoto/suomoto
	System of compensation as provided in its regulations	Fully Met	3.85	3.85	it is as per government of india rules.
1.10	Name, designation and other particulars of public information office	ers[Section 4(	1) (b) (xvi	)]	mole ruico.
1.10.1	Public Information officer (APIO) & Appellate Authority	Fully Met	3.85	3.85	https://www.publicationsdivisi on.nic.in/index.php?route=pa ge/rti
1.10.2	Address, telephone numbers and email ID of each designated official.	Fully Met	3.85		https://www.publicationsdivisi on.nic.in/index.php?route=pa ge/rti
1.11	No. Of employees against whom Disciplinary action has been propo	sed/ taken/Se	ction 4(2)	<b>,,</b>	ge/iii
1.11.1	for Minor penalty or major penalty proceedings	Fully Met	3.85	3.85	no such proceeding against any employee
1.11.2	(ii) Finalised for Minor penalty or major penalty proceedings	Fully Met	3.85	3.85	no such proceeding against any employee
1.12	Programmes to advance understanding of RTI(Section 26)				any employee
1.12.1	Educational programmes	Not Applicable	leΩ	0	empty
1.12.2	Efforts to encourage public authority to participate in these programmes	Not Applicabl			empty
1.12.3	Training of CPIO/APIO	Partially Met		0.96	AS PER THE gOi instructions and DoPT
1.12.4	Update & publish guidelines on RTI by the Public Authorities concerned	Not Met	1.92		training programmes
1.13	Transfer policy and transfer orders[F No. 1/6/2011- IR dt. 15.4.2013]	- FIOT MOT	11.02	<u> </u>	empty
1.13.1	Transfer Policy And Transfer Orders[F No. 1/6/2011- IR Dt. 15.4.2013]	Fully Met	7.69		nttps://www.publicationsdivisi on.nic.in/system/storage/uplo ad/Order_directory_OfficeOr

Sr. 10	Details of disclosure				25
J	Details of disclosure	Category	Marks	Obtained Mark	Remarks
Total					ders/transferorders_en.pdf
2	Budget and Programme		94	88	
2.1	Budget allocated to each agency including all plans, proposed expe	enditure and	reports or	n disburser	ments made etc.[Section
2.1.1	Total Budget for the public authority	Fully Met	10	10.00	https://www.publicationsdivisi on.nic.in/index.php?route=pd _budget/budget
2.1.2	Budget for each agency and plan & programmes	Fully Met	10	10.00	https://www.publicationsdivision.nic.in/index.php?route=pd_budget/budget
2.1.3	Proposed expenditures	Fully Met	10		https://www.publicationsdivisi on.nic.in/index.php?route=pd _budget/budget
2.1.4	Revised budget for each agency, if any	Fully Met	10	10.00	_budgerbudget https://www.publicationsdivisi on.nic.in/index.php?route=pd _budget/budget
2.1.5	Report on disbursements made and place where the related reports are available	Fully Met	10		https://www.publicationsdivisi on.nic.in/index.php?route=pd
2.2	Foreign and domestic tours(F.No. 1/8/2012- IR dt. 11.9.2012)				_budget/budget
2.2.1	Budget	Fully Met	16.67		https://www.publicationsdivisi on.nic.in/index.php?route=pd _budget/budget
	Foreign and domestic Tours by ministries and officials of the rank of Joint Secretary to the Government and above, as well as the heads of the Department (a) Places visited, (b) The period of visit, (c) The number of members in the official delegation, (d) Expenditure on the visit		16.67	6	nttps://www.publicationsdivision.nic.in/system/storage/upload/Order_directory_OfficeOrders/DGtourdetails_hi_en.pd
2.2.3	Information related to procurements- (a) Notice/tender enquires, and corrigenda if any thereon, (b) Details of the bids awarded comprising the names of the suppliers of goods/ services being procured, (c) The works	Fully Met	16.67	C	nttps://www.publicationsdivisi on.nic.in/index.php?route=pa ge/tender

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Sr. 10	Details of disclosure	Category	Marks	Ohtained	Remarks
			Mains	Mark	Remarks
	contracts concluded – in any such combination of the above-and, (d) The rate/ rates and the total amount at which such procurement or works contract is to be executed.			Wark	
2.3	Manner of execution of subsidy programme [Section 4(i)(b)(xii)]				
2.3.1	Name of the programme of activity	Not Applicab	00		
2.3.2	Objective of the programme	Not Applicab		0	empty
2.3.3	Procedure to avail benefits	Not Applicable		0	empty
2.3.4	Duration of the programme/ scheme	Not Applicable		0	empty
2.3.5	Physical and financial targets of the programme	Not Applicabl		0	empty
2.3.6	Nature/ scale of subsidy /amount allotted	Not Applicabl		0	empty
2.3.7	Eligibility criteria for grant of subsidy	Not Applicabl	e0	0	empty
2.3.8	Details of beneficiaries of subsidy programme (number, profile etc)	Not Applicabl		0	empty
2.4	Discretionary and non-discretionary grants [F. No. 1/6/2011-IR dt. 15.0	Not Applicabl	e0	0	empty
2.4.1	Discretionary and non-discretionary grants/ allocations to State Govt./				
	NGOs/other institutions	Not Applicable	e0	0	empty
2.4.2	authorities	Not Applicable			empty
2.5	Particulars of recipients of concessions, permits of authorizations gra	anted by the r	ublic a	uthority[So	otion 4(1) (b) (will)1
2.5.1	periode distributed by bublic authority	Not Applicable	on a		
2.5.2	For each concessions, permit or authorization granted - (a) Eligibility	Not Applicable			empty
	criteria, (b) Procedure for getting the concession/ grant and/ or permits of authorizations, (c) Name and address of the recipients given concessions/ permits or authorizations, (d) Date of award of concessions/ permits of authorizations	TVOL Applicable		V	empty
2.6	CAG & PAC paras [F No. 1/6/2011- IR dt. 15.4.2013]		L		and the second s
2.6.1	CAG and PAC paras and the action taken reports (ATRs) after these have been laid on the table of both houses of the parliament.	Partially Met	50		bvailabale in relevant sectior at DPD but not on tyhe
Total					website.
3	Publicity Band Public interface		150	125	
3.1	Particulars for any arrangement for consultation with or representation				

Sr. 10	Details of disclosure	Category	Marks	Obtained	Remarks	1
3.1.1	Relevant Acts, Rules, Forms and other documents which are normally accessed by citizens	Not Applicable	<b>9</b> 0	Mark 0	empty	
3.1.2	Arrangements for consultation with or representation by - (a) Members of the public in policy formulation/ policy implementation, (b) Day & time allotted for visitors,(c) Contact details of Information & Facilitation Counter (IFC) to provide publications frequently sought by RTI applicants		e0	0	empty	
3.1.3	Public- private partnerships (PPP)- Details of Special Purpose Vehicle (SPV), if any	Not Applicable	0	0	empty	
3.1.4	Public- private partnerships (PPP)- Detailed project reports (DPRs)	Not Applicable	_			
3.1.5	Public- private partnerships (PPP)- Concession agreements.	A DESCRIPTION OF THE PROPERTY			empty	
3.1.6	Public- private partnerships (PPP)- Operation and maintenance manuals	Not Applicable			empty	
3.1.7	Public- private partnerships (PPP) - Other documents generated as part of	Not Applicable	0		empty	
	the implementation of the PPP	Not Applicable	0	0	empty	
3.1.8	Public- private partnerships (PPP) - Information relating to fees, tolls, or the other kinds of revenues that may be collected under authorisation from the government	Not Applicable	0	0	empty	
3.1.9	Public- private partnerships (PPP) -Information relating to outputs and outcomes	Not Applicable	0	0	empty	
3.1.10	private sector party (concessionaire etc.)	Not Applicable	0	0	empty	
3.1.11	Public- private partnerships (PPP) - All payment made under the PPP project	Not Applicable			empty	
3.2	Are the details of policies / decisions, which affect public, informed to	themisection	4/4) (0)	_		
3.2.1	announcing decisions which affect public to make the process more interactive - Policy decisions/ legislations taken in the previous one year	Not Applicable	4(1) (c)	A Commission of the Commission	empty	
3.2.2		Not Applicable(	)	0 6	empty	
3.2.3	Publish all relevant feets while feets to be	Not Applicable0		0 ε	empty	

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Sr. 10	Details of disclosure				
01.0.40		Category	Marks	Obtained Mark	Remarks
	policy		1		
3.3	Dissemination of information widely and in such form and manner Use of the most effective means of communication. Internet (website)	which is easi	ly accese	ible to the	nublic 10 - No.
3.3.1	website)	Fully Met	50	50.00	https://www.publicationsdivision.nic.in/index.php?route=common/home
3.4	Form of accessibility of information manual/ handbook[Section 4(1	)(b)1			minorynome
3.4.1	Information manual/handbook available in Electronic format	Fully Met	25	25.00	https://www.publicationsdivisi on.nic.in/system/storage/uplo ad/catalog_directory/catalog _en.pdf
	Information manual/handbook available in Printed format	Fully Met	25	25.00	available in all sales emporia and headquarters sales outlets
3.5	Whether information manual/ handbook available free of cost or not	Section 4/1	\/b\)I	1	outiets
3.5.1	List of materials available Free of cost	Fully Met	25	25.00	https://www.publicationsdivisi on.nic.in/system/storage/uplo ad/catalog_directory/catalog _en.pdf
	List of materials available At a reasonable cost of the medium	Fully Met	25	25.00	https://www.publicationsdivisi on.nic.in/system/storage/uplo ad/catalog_directory/catalog _en.pdf
Total			150	150	_en.par
4	E-Governance			***	
4.1	Language in which Information Manual/Handbook Available [F No. 1	/6/2011-IR dt	15 4 2013	1	
4.1.1	English	Fully Met	14.29	14.29	https://www.publicationsdivisi on.nic.in/system/storage/uplo ad/catalog_directory/catalog en.pdf
1.1.2	Vernacular/ Local Language	Fully Met	14.29		https://www.publicationsdivisi on.nic.in/system/storage/uplo ad/catalog_directory/catalog

Sr. 10	Details of disclosure	Category	Marks	Obtained Mark	Remarks			
4.2	When we the inferred to the control of the control				_hi.pdf			
4.2.1	When was the information Manual/Handbook last updated	?[F No. 1/6/2011-IR dt	15.4.2013]					
	Last date of Annual updation	Fully Mot	28.57	28.57	updated in 2020			
4.3	Information available in electronic form[Section 4(1)(b)(xiv)]							
4.3.1	Details of information available in electronic form	Fully Met	9.52	9.52	https://www.publicationsdivis on.nic.in/index.php?route=co mmon/home			
4.3.3	Name/ title of the document/record/ other information	Fully Met	9.52	9.52	https://www.publicationsdivision.nic.in/index.php?route=common/home			
	Location where available	Fully Met	9.52		https://www.publicationsdivision.nic.in/index.php?route=common/home			
4.4	Particulars of facilities available to citizen for obtaining information[Section 4(1)(b)(yy)]							
4.4.1 4.4.2	Name & location of the faculty  Details of information made available	Fully Met	7.14		https://www.google.com/map s?q=soochna+bhawan&um= 1&ie=UTF-8&sa=X&ved=2ah UKEwik6KPD0PPwAhXKzTg GHXmFAZoQ_AUoAXoECAI QAw			
		Fully Met	7.14		https://www.publicationsdivisi on.nic.in/index.php?route=pa ge/contact_us			
4.4.3	Working hours of the facility	Fully Met	7.14		9:30 am to 6 pm			
1.4.4 1.5	Contact person & contact details (Phone, fax email)	Fully Met	The state of the s	7.14	https://www.publicationsdivision.nic.in/index.php?route=page/contact_us			
i.5.1	Such other information as may be prescribed under Section	1 4(i) (b)(xvii)						
r.O. I	Grievance redressal mechanism	Fully Met	3.57	(	https://www.publicationsdivisi on.nic.in/index.php?route=ac count/grievance http://pgport al.gov.in/CPGOFFICE/			

Sr. lo	Details of disclosure	Category	Marks	Obtained	Remarks
4.5.2	Details of applications received under BTL - 1: (			Mark	
	Details of applications received under RTI and information provided	Fully Met	3.57	3.57	on the rti portal https://rtionline.gov.in/RTIMIS/login/
4.5.3	List of completed schemes/ projects/ Programmes	Fully Met	3.57	3.57	Commissioning of Books • Business Promotional Activities • Computerisation of Inventory Management • Digitization of books and journals • Modernisation of office Infrastructure • Rejuvenating the content of Employment New
4.5.4	List of schemes/ projects/ programme underway	Fully Met	3.57		Commissioning of Books       Business Promotional     Activities    Computerisation of Inventory Management       Digitization of books and journals    Modernisation of office Infrastructure       Rejuvenating the content of Employment New
	Details of all contracts entered into including name of the contractor, amount of contract and period of completion of contract	Fully Met	3.57		https://www.publicationsdivisi on.nic.in/index.php?route=pa ge/tender_awards
4.5.6	Annual Report	Fully Met	3.57	3.57	furnished to Ministry of I&B annually
4.5.7	Frequently Asked Question (FAQs)	Not Met	3.57	And the second s	
4.5.8	Any other information such as - (a) Citizen's Charter, (b) Result	Fully Met	3.57	The second second second second	empty
	Performance against the benchmarks set in the Citizen's Charter				nttps://www.publicationsdivisi on.nic.in/index.php?route=pa
4.6	Receipt & Disposal of RTI applications & appeals [F.No 1/6/2011-IR	dt. 15.04.2013		k	ge/charter
4.6.1	Details of applications received and disposed	Fully Met	14.29		on the rti portal https://rtionlin

4.6.2  4.7  4.7.1  Total  5  5.1.1	Details of disclosure  Details of appeals received and orders issued  Replies to questions asked in the parliament[Section 4(1)(d)(2)]  Details of questions asked and replies given  Information as may be prescribed  Such other information as may be prescribed [F.No. 1/2/2016-IR dt. 1  Name & details of - (a) Current CPIOs & FAAs, (b) Earlier CPIO & FAAs	Fully Met Fully Met	Marks 14.29 28.57	Obtained Mark 14.29 28.57	Remarks  on the rti portal https://rtionline.gov.in/RTIMIS/login/  Publications division drafts replies and then transmits it to ministry of information and
4.7 4.7.1 Total 5 5.1 5.1.1	Replies to questions asked in the parliament[Section 4(1)(d)(2)]  Details of questions asked and replies given  Information as may be prescribed  Such other information as may be prescribed [F.No. 1/2/2016-IR dt 1	Fully Met	28.57	14.29	e.gov.in/RTIMIS/login/ Publications division drafts replies and then transmits it to ministry of information and
Total 5 5.1 5.1.1	Information as may be prescribed Such other information as may be prescribed [F.No. 1/2/2016-IR dt 1			28.57	Publications division drafts replies and then transmits it to ministry of information and
Total 5 5.1 5.1.1	Information as may be prescribed Such other information as may be prescribed [F.No. 1/2/2016-IR dt 1			28.57	replies and then transmits it to ministry of information and
5.1 5.1.1 15.1.2 [	Such other information as may be prescribed [F.No. 1/2/2016-IR dt 1		200		broadcasting.
5.1 5.1.1 1 5.1.2 [	Such other information as may be prescribed [F.No. 1/2/2016-IR dt 1		200	196	or daddasting.
5.1.2	Name & details of - (a) Current CPIOs & FAAs (b) Faciliar OPIOs & FAAs				
5.1.2	Name & details of - (a) Current CDIOc & EAAc (b) Fortion ODIO c FAA	7.8.2016, F No	. 1/6/201	1-IR dt. 15	.4.20131
0.1.2	from 1.1.2015	Fully Met	20	20.00	https://www.publicationsdivisi on.nic.in/index.php?route=pa ge/rti
.1.3	Details of third party audit of voluntary disclosure -(a) Dates of audit carried out , (b) Report of the audit carried out	Fully Met	20	20.00	https://www.publicationsdivisi on.nic.in/system/storage/uplo ad/suomoto/Third_Party_Au dit_of_Proactive_Disclosure_ under_Section_4_of_RTI_Ac t_2005-reg.pdf
Δ	Appointment of Nodal Officers not below the rank of Joint Secretary/ Additional HoD - (a) Date of appointment, (b) Name & Designation of the officers	Not Applicable	0		empty
a th	Consultancy committee of key stake holders for advice on suo-motu disclosure - (a) Dates from which constituted, (b) Name & Designation of the officers	Not Applicable	0	0	empty
Si	Committee of PIOs/FAAs with rich experience in RTI to identify frequently sought information under RTI - (a) Dates from which constituted, (b) Name & Designation of the Officers	Not Met	20	0	empty
otal			60	40	
In	nformation Disclosed on own Initiative			40	
1 Ite	tem / information disclosed so that public have minimum resort to us em / information disclosed so that public have minimum resort to use of	e of RTI Act to	obtoin	informati-	

S 10	Details of disclosure	Category	Marks		Remarks			
-	RTI Act to obtain information			Mark				
6.2	Guidelines for Indian Government Websites (GIGW) is follows	owed (released in Febr	Harv. 2000		on.nic.in/index.php?route=common/home The following information is available in the website: a) Book Selection & Publishing b) Royalty Structure c) Business guidelines d) Author Agreement e) Job Notification f) Empanelled Printers g) Sales Emporia Address h) List of Agents i) Budget j) Tender details k) Grievance filing option			
	Grievance filing option  Secretariat Manual of Office Procedures (CSMOP) by Department of Administrative Reforms and Public Grievances, Ministry of							
5.2.1	Whether STQC certification obtained and its validity							
.2.2	Does the website show the certificate on the Website?	Not Met	12.5		empty			
otal	and definition of the Website?	Not Met	12.5		empty			
rand 7	Total		50	25				
			704	624				